mySRA updates

Practising certificate renewals (2025/26)

30 June 2025

Practising certificate and registration renewals will take place from 1 to 31 October 2025 (inclusive).

This year, there are no new questions in the renewal application. Take a look at what will be asked in each application:

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- <u>Bulk renewal application [https://guidance.sra.org.uk/mysra/updates/bulk-renewal/]</u>
- <u>Individual application [https://guidance.sra.org.uk/mysra/updates/individual-renewal/]</u>

Checking mySRA

Ahead of renewals, it is important that everyone checks their mySRA details. It is essential that the information we hold is accurate and complete for all firms and individuals we regulate.

You must tell us about any changes to certain manager roles in your firm before the renewal period starts. Find out the <u>deadlines and processing</u> <u>timelines [https://guidance.sra.org.uk/mysra/updates/manager-changes/]</u>.

Log into mySRA [https://guidance.sra.org.uk/mysra/]

Forgotten username or password

If you or someone else has lost their username or password, they can recover and reset them themselves.

<u>Learn how [https://guidance.sra.org.uk/mysra/manage-account/individual-account/#how-to]</u>

Verifying your identity

When logging in, alongside entering your password, we will send a code to your registered phone number by SMS text message or phone call to verify-your identity [<a href="https://guidance.sra.org.uk/mysra/updates/verifying-mysra-account/]. We highly recommend using a personal number, as you will need to have this phone with you when you access mySRA. If you need to change your authentication phone number, please contact us [https://guidance.sra.org.uk/contactus].